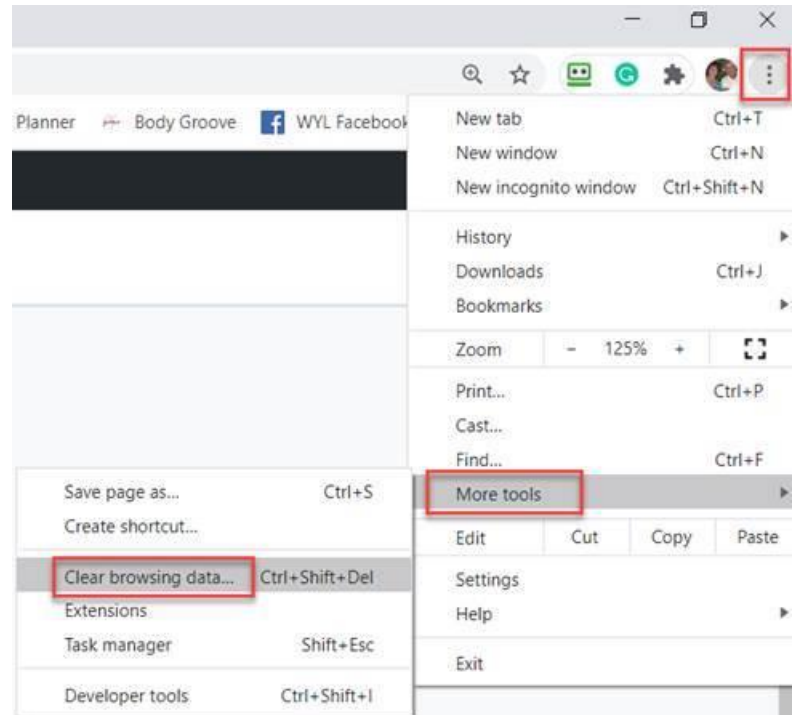


How to clear the cache on Windows

If you find you are not able to sign into the program, the first thing I'd suggest is to clear your cache. Clearing your cache in Google Chrome looks like this.

Step one:

- Open an internet window using Google Chrome.
- Look for the three vertical dots at the top right of the window.
- Click on the three dots and go to More tools.
- From More tools, click on Clear browsing data.



Step two:

- Click on Cached images and files.
- Go to the program web address and try again.

